

STRATEGIC PLANNING

2021-2025

This past year, the Board of Trustees of the Bronxville Public Library undertook a strategic planning process to help the Library respond to the evolving needs of our community as well as adapt to the seismic changes from Covid-19. In addition to creating an internal manual for daily operations, the Board has identified the following initiatives that will expand the breadth and reach of the Bronxville Public Library and continue to make it a relevant and beloved institution in our community.

We have compiled these goals based on interviews and roundtables with community leaders as well as feedback from over 800 survey responses.

Goal I: Outdoor space. Improve use of exterior space by expanding outdoor programming initiatives and undertaking a comprehensive design analysis

1. Create events that make use of our lawn while also reflect the tone of the overall Library
2. Shortlist three firms for an RFP process for an exterior design analysis
3. Develop a capital campaign fundraising plan

Goal II: Community engagement. Offer relevant and important programming and services to the community that support the Library's mission

1. Expand partnership with the Bronxville School and other organizations in town
2. Evaluate options to provide non-traditional library services such as passport application and renewal
3. Partner with the Village on community events

Goal III: Service and patron experience. Provide an unparalleled level of service to our patrons in a welcoming environment

1. Make excellent customer service a top priority for the Library
2. Improve the Library's marketing execution to increase community awareness of programming and services
3. Review and revise policies and procedures to reflect library's updated mission

The Board of Trustees:

Kevin Charlton, Diana Deichert, Tom Dordevic, Nina Evison, Christina Krettecoc (Strategic Planning Chair), Margaret Mager, Priscilla Newman, Josh Rucci, Robert Shearer, and Greg Wirszyła, Library Director

Bronxville Public Library Mission Statement

The mission of the Bronxville Public Library is to nurture a joy of reading, provide lifelong learning opportunities and offer social interactions for patrons through our position as a Village treasure and community connector.

We will accomplish our mission by providing:

- Innovative educational, literary, musical, and artistic programs for patrons of all ages and interests
- A welcoming and well-maintained space in our beautiful, historic building with performance, exhibition, and meeting rooms
- A wide variety of current books and other printed and digital material in our own collection, as well as access to the extensive resources and reference services offered by the Westchester Library System (WLS)
- Partnerships with other institutions, organizations, and individuals to serve the changing needs of our community
- A fine art collection that is on permanent view
- Exceptional customer service

Adopted by the BPL Board of Trustees on October 14, 2021